

Smartphonerepairwi POLICY for Computer Repair

If client is not satisfied. Client must contact Smartphonerepairwi within 24hrs After that its not Smartphonerepairwi responsibility. If Smartphonerepairwi find more damage done to computer after it has left Smartphonerepairwi we will do a diagnosis only. Any damage done by client once it leaves Smartphonerepairwi is not our responsibility. Free 7 day support after it leaves our shop. After that its user responsibility. (Warranty) Smartphonerepairwi doesn't give out warranties on used, repaired computers. The following items are non-returnable and only carry a manufacturer's warranty: Processors, Main Boards, Media (USB Drives, CD's, DVD's) Any signs of physical damage will void all warranties New computers have manufacturer's warranties. Initiation & use of said warranty is the responsibility of the customer & thereby not in any way that of Smartphonerepairwi. Unless otherwise stated, new computer systems which include internal & external computer parts have a 1 year Warranty on parts and labor. (All deposits on systems are non-refundable), Monitors: As per Manufacturer's Warranty, (Smartphonerepairwi does not directly warranty monitors) Software: As per Manufacturer's Warranty, (Smartphonerepairwi does not warranty software) Remaining warranty with the manufacturer, Other products: Manufacturer warranty only, unless otherwise stated Warranty does not cover tampering or modification of any cables or hardware inside the computer. Opening the system case while in warranty period may void all warranties. Hardware failures due to negligence, exposure to moisture, improper use, acts of omission or physical damage are disqualified. Software issues including viruses, application misconfiguration or operating system errors are not covered under our warranty. Virus, Spyware Re-infection cannot be anticipated by Smartphonerepairwi and is never warrantied. Unless otherwise stated, all warranties are Manufacturer's Warranty. (Data Backup) Data (Files, Folders, Programs & Software) are the sole responsibility of client. We highly recommend that your system be backed up prior to repair work. Due to the uncertain condition of system at time of check-in and the nature of repairs SMARTPHONEREPAIRWI CAN NOT BE RESPONSIBLE FOR DATA LOSS OR INTEGRITY. SMARTPHONEREPAIRWI will not retain any backups made once it leaves our shop, after which data will be destroyed for confidentiality reasons. Smartphonerepairwi cannot be responsible for software or hardware corruption or loss due to a computer virus. Smartphonerepairwi recommends the use of antivirus and anti malware/spyware software.

(Power Backup) Smartphonerepairwi cannot be responsible for software or hardware corruption or failure due to electrical black / brown outs or power failures. Smartphonerepairwi strongly recommends the use of a surge bar or a UPS System. (Abandoned Computer Policy) On New Computer Builds, a 80% deposit is required to allow for monetary recovery through sales should the newly built PC be abandoned. Smartphonerepairwi asks that clients pick up their system within 1 week of completion, unless prior agreements are made. Computer left for longer periods may be charged a storage fee of \$2/day. 30 days after completion of the work, if the system has not been picked up, Smartphonerepairwi reserves the right to dispose of the system without client consent.

Diagnosis: _____

Date: _____ (Signature) _____

Email: _____

BY SIGNING THIS POLICY – YOU AGREE TO EVERYTHING STATED IN THIS POLICY