



Smartphonerepairwi POLICY for Smartphone, ipod, Tablet Repair

Smartphonerepairwi will not be held liable for issues due to client negligence. Smartphonerepairwi will not be held liable for any issues occurring during repair process. Smartphonerepairwi is authorized to photograph before/after of device as evidence to prevent misinterpretations by client. Smartphonerepairwi not responsible if inner screen (LCD) is damaged when removing outer screen. Always a risk involved when repairing cracked screens. Smartphonerepairwi not responsible if replacement screen lifts away from frame due to damaged frame. Smartphonerepairwi highly recommends damaged frame to be replaced in order for replacement screen to fit correctly otherwise damaged frame will pressure replacement screen & Cause replacement screen to lift away from frame. Smartphonerepairwi has no control over cellular services such as voice, data, signal strength, apps etc , Contact your service provider. Smartphonerepairwi cannot be responsible for software or hardware corruption or failure due to electrical black / brown outs or power failures. Smartphonerepairwi strongly recommends the use of a surge bar or a UPS System.

Smartphonerepairwi lets clients bring their own replacement parts for labor only services. Smartphonerepairwi accepts broken devices towards a repair. Smartphonerepairwi highly recommends a protective case. Data backup is client responsibility. Data corruption is not Smartphonerepairwi fault. Internal/External issues with device is not Smartphonerepairwi responsibility. Software issues are client responsibility. If slow or frozen device after replacement part is put back on is client control & Smartphonerepairwi is not responsible for that. Smartphonerepairwi will ask for pin/screen lock code for testing purposes only. When performing the repair we will only test camera, microphone or other various functions. Smartphonerepairwi will not access personal folders, apps on the device. Customized devices require a deposit. Customized devices will void your warranty. Software modifications, hardware color changes will void your manufacturer warranty. Smartphonerepairwi not responsible if original manufacturer refuses to service device.

Unsatisfied clients have 24hrs from initial pickup to request a refund. (Replacement part must be in working order otherwise, Smartphonerepairwi will issue no refund. A labor fee will get deducted from refund & Old defective part will get installed back onto device.

Warranty:

90 day warranty for replacement parts. (PHYSICAL OR WATER DAMAGE VOIDS WARRANTY) No warranty for exchanging broken devices towards a repair. No warranty for labor only services. No warranty on sold devices. No returns on sold devices. Client is buying as is.

If device is not picked up after 10 days. Client will forfeit their device to Smartphonerepairwi. Client must pay full amount to services done otherwise a fee of \$2 a day will get imposed or have 10 days from initial drop off date to pay otherwise Smartphonerepairwi has all the right to sell the device/keep the device in order to collect the payment for work performed.

Print Name: _____ (Signature) _____

Date: _____ (Pin Code) _____

Diagnosis: _____

BY SIGNING THIS POLICY – YOU AGREE TO EVERYTHING STATED IN THIS POLICY
www.smartphonerepairwi.com